

**Construction Notice**

This contact list may not be complete. If you cannot find the contact you are looking for, please close this page and E-mail the web master. You may also contact Provider Relations at the number on this document.

August 2002

EPSDT Key Contacts**Hours are 8:00 a.m. to 5:00 p.m. (Mountain Time) Monday - Friday**

Topic	Contact	Information Available
Claims (Medicaid)	Claims Processing Unit P. O. Box 8000 Helena, MT 59604 Phone: (800) 624-3958 In state (406) 442-1837 Out of state and Helena	<ul style="list-style-type: none">• Send paper claims to this address.• Call for answers to claims questions.
Client Eligibility		<ul style="list-style-type: none">• See <i>Client Eligibility</i> in the <i>Key Contacts</i> listing.
PASSPORT Client HelpLine	PASSPORT to Health P.O. Box 254 Helena, MT 59624-0254 Phone: (800) 362-8312 In and out of state	<ul style="list-style-type: none">• Clients who have general Medicaid questions may call the Client HelpLine.
PASSPORT Provider HelpLine	PASSPORT to Health P.O. Box 254 Helena, MT 59624-0254 Phone: (800) 480-6823 In and out of state	<ul style="list-style-type: none">• For answers to any PASSPORT related questions.• To enroll as a PASSPORT provider.
Policy Questions	EPSDT Program Officer Medicaid Services Bureau P.O. Box 202951 1400 Broadway Helena, MT 59620 Phone: (406) 444-4540 In and out of state Fax: (406) 444-1861 In and out of state	<ul style="list-style-type: none">• See also <i>Policy Questions</i> in <i>Key Contacts</i> listing.
Prior Authorization	Mountain Pacific Quality Health Foundation 3404 Cooney Drive Helena, MT 59602 Phone: (800) 262-1545 In state (406) 443-4020 Out of state and Helena Fax: (800) 497-8235 In state (406) 443-4585 Out of state and Helena	<ul style="list-style-type: none">• Prior authorization is required for private duty nursing services.

EPSDT Key Contacts (continued)

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Topic	Contact	Information Available
Provider Enrollment	<p>Provider Enrollment Unit P.O. Box 4936 Helena, MT 59604</p> <p>Phone: (800) 624-3958 In state (406) 442-1837 Out of state and Helena</p>	<ul style="list-style-type: none"> To enroll as a Montana Medicaid Provider.
Provider Relations	<p>Provider Relations Unit P.O. Box 4936 Helena, MT 59604</p> <p>Phone: (800) 624-3958 In state (406) 442-1837 Out of state and Helena</p>	<ul style="list-style-type: none"> For questions about claims, EDI, eligibility, payments, denials, or to request billing instructions, manuals, or fee schedules, call or write. Billing instructions, manuals, forms, and fee schedules are also available on the Provider Information Web Site at www.dphhs.state.mt.us/hpsd/
Restricted Client Authorization	<p>Surveillance/Utilization Review Section P.O. Box 202953 Helena, MT 59620</p> <p>Phone: (406) 444-4167 In and out of state</p>	<ul style="list-style-type: none"> For authorization for emergency services provided for restricted clients, contact the Surveillance/Utilization Review Section (SURS). All other services must be authorized by the client's designated provider. See <i>Authorization, Prior and Restricted</i> in the <i>Key Contacts</i> listing for other authorization information.
Third Party Liability	<p>Third Party Liability Unit P. O. Box 5838 Helena, MT 59604</p> <p>Phone: (800) 624-3958 In state (406) 442-1837 Out of state and Helena</p>	<ul style="list-style-type: none"> For answers to questions about private insurance, Medicare or other third-party liability.
PLUK	<p>PLUK 516 N. 32nd St. Billings, MT 59101</p> <p>Phone: (406) 255-0540 (800) 222-7585</p> <p>Fax: (406) 255-0523</p>	<ul style="list-style-type: none"> Parents of children with developmental disabilities should be encouraged to contact Parents Let's Unite for Kids (PLUK). PLUK is an organization designed to provide support, training, and assistance to children with disabilities and their parents. Visit the web site (see <i>Key Contacts</i>), or call or write: